

# Tow information card

Event No ..... Date .....

## Before you arrange your RAA tow:

- Please contact your chosen repairer to confirm a date and approximate time for your vehicle to be delivered to their address.

## Once confirmed with your repairer:

- Make a tow booking at **raa.com.au/book-tow**: at least two hours before you need the tow truck, or;
- Request a tow straight away by calling **13 11 11**, allowing two hours before the repairer is expecting your vehicle.



## Important information

- You can book your tow online within 14 days of the date shown on this card.
- The vehicle must be in an accessible location for a truck to collect it at the time of towing.
- Someone must be with the vehicle at the time of the tow to hand over the keys.
- Additional charges may apply.
- The service is subject to limitations, exclusions, and your level of entitlements under the Road Service Personal Entitlement Guide.
- For more information, please contact RAA on **13 11 11**.